



International
Standard

ISO/IEC 19086-2

**Cloud computing — Service level
agreement (SLA) framework —**

Part 2:
Metric model

AMENDMENT 2

*Informatique en nuage — Cadre de travail de l'accord du niveau
de service —*

Partie 2: Modèle métrique

AMENDEMENT 2

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AMENDMENT 2

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CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
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