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Standard Guide for
Measurement Systems Analysis (MSA)[1]

This standard is issued under the fixed designation E2782; the number immediately following the designation indicates the year of original adoption or, in the case of revision, the year of last revision. A number in parentheses indicates the year of last reapproval. A superscript epsilon (ε) indicates an editorial change since the last revision or reapproval.

~~ε1 NOTE—Editorial corrections were made throughout in May 2014.~~

1. Scope

1.1 This guide presents terminology, concepts, and selected methods and formulas useful for measurement systems analysis (MSA). Measurement systems analysis may be broadly described as a body of theory and methodology that applies to the non-destructive measurement of the physical properties of manufactured objects.

1.2 *Units*—The system of units for this guide is not specified. Dimensional quantities in the guide are presented only as illustrations of calculation methods and are not binding on products or test methods treated.

1.3 *This standard does not purport to address all of the safety concerns, if any, associated with its use. It is the responsibility of the user of this standard to establish appropriate safety and health practices and determine the applicability of regulatory limitations prior to use.*

2. Referenced Documents

2.1 *ASTM Standards:*[2]

E177 Practice for Use of the Terms Precision and Bias in ASTM Test Methods
E456 Terminology Relating to Quality and Statistics
E2586 Practice for Calculating and Using Basic Statistics
E2587 Practice for Use of Control Charts in Statistical Process Control

3. Terminology

3.1 *Definitions:*

3.1.1 Unless otherwise noted, terms relating to quality and statistics are defined in Terminology E456.

3.1.2 *accepted reference value, n*—a value that serves as an agreed-upon reference for comparison, and which is derived as: *(1)* a theoretical or established value, based on scientific principles, *(2)* an assigned or certified value, based on experimental work of some national or international organization, or *(3)* a consensus or certified value, based on collaborative experimental work under the auspices of a scientific or engineering group. **E177**

3.1.3 *calibration, n*—process of establishing a relationship between a measurement device and a known standard value(s).

3.1.4 *gage, n*—device used as part of the measurement process to obtain a measurement result.

3.1.5 *measurement process, n*—process used to assign a number to a property of an object or other physical entity.

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[2] For referenced ASTM standards, visit the ASTM website, www.astm.org, or contact ASTM Customer Service at service@astm.org. For *Annual Book of ASTM Standards* volume information, refer to the standard's Document Summary page on the ASTM website.

3.1.5.1 *Discussion*—

The term "measurement system" is sometimes used in place of measurement process. (See 3.1.7.)

3.1.6 *measurement result, n*—number assigned to a property of an object or other physical entity being measured.

3.1.6.1 *Discussion*—

The word "measurement" is used in the same sense as measurement result.

3.1.7 *measurement system, n*—the collection of hardware, software, procedures and methods, human effort, environmental conditions, associated devices, and the objects that are measured for the purpose of producing a measurement.

3.1.8 *measurement systems analysis (MSA), n*—any of a number of specialized methods useful for studying a measurement system and its properties.

3.2 *Definitions of Terms Specific to This Standard:*

3.2.1 *appraiser, n*—the person who uses a gage or measurement system.

3.2.2 *discrimination ratio, n*—statistical ratio calculated from the statistics from a gage R&R study that measures the number of 97 % confidence intervals, constructed from gage R&R variation, that fit within six standard deviations of true object variation.

3.2.3 *distinct product categories, n*—alternate meaning of the discrimination ratio.

3.2.4 *gage consistency, n*—constancy of repeatability variance over a period of time.

3.2.4.1 *Discussion—*

Consistency means that the variation within measurements of the same object (or group of objects) under the same conditions by the same appraiser behaves in a state of statistical control as judged, for example, using a control chart. See Practice E2587.

3.2.5 *gage performance curve, n*—curve that shows the probability of gage acceptance of an object given its real value or the probability that an object's real measure meets a requirement given the measurement of the object.

3.2.6 *gage R&R, n*—combined effect of gage repeatability and reproducibility.

3.2.7 *gage resolution, n*—degree to which a gage can discriminate between differing objects.

3.2.7.1 *Discussion—*

The smallest difference between two objects that a gage is capable of detecting is referred to as its finite resolution property. For example, a linear scale graduated in tenths of an inch is not capable of discriminating between objects that differ by less than 0.1 in. (0.25 cm).

3.2.8 *gage stability, n*—absence of a change, drift, or erratic behavior in bias over a period of time.

3.2.8.1 *Discussion—*

Stability means that repeated measurements of the same object (or average of a set of objects) under the same conditions by the same appraiser behave in a state of statistical control as judged for example by using a control chart technique. See Practice E2587.

3.2.9 *linearity, n*—difference or change in bias throughout the expected operating range of a gage or measurement system.

3.2.10 *measurement error, n*—error incurred in the process of measurement.

3.2.10.1 *Discussion—*

As used in this guide, measurement error includes one or both of R&R types of error.

3.2.11 *repeatability conditions, n*—in a gage R&R study, conditions in which independent measurements are obtained on identical objects, or a group of objects, by the same operator using the same measurement system within short intervals of time.

3.2.11.1 *Discussion—*

As used in this guide, repeatability is often referred to as equipment variation or EV.

3.2.12 *reproducibility conditions, n— in a gage R&R study*, conditions in which independent test results are obtained with the same method, on identical test items by different operators.

3.2.12.1 *Discussion—*

As used in this guide, reproducibility is often referred to as appraiser variation or AV. This term is also used in a broader sense in Practice E177.

4. Significance and Use

4.1 Many types of measurements are made routinely in research organizations, business and industry, and government and academic agencies. Typically, data are generated from experimental effort or as observational studies. From such data, management decisions are made that may have wide-reaching social, economic, and political impact. Data and decision making go hand in hand and that is why the quality of any measurement is important—for data originate from a measurement process. This guide presents selected concepts and methods useful for describing and understanding the measurement process. This guide is not intended to be a comprehensive survey of this topic.

4.2 Any measurement result will be said to originate from a measurement process or system. The measurement process will consist of a number of input variables and general conditions that affect the final value of the measurement. The process variables, hardware and software and their properties, and the human effort required to obtain a measurement constitute the measurement process. A measurement process will have several properties that characterize the effect of the several variables and general conditions on the measurement results. It is the properties of the measurement process that are of primary interest in any such study. The term "measurement systems analysis" or MSA study is used to describe the several methods used to characterize the measurement process.

NOTE 1—Sample statistics discussed in this guide are as described in Practice E2586; control chart methodologies are as described in Practice E2587.

5. Characteristics of a Measurement System (Process)

5.1 Measurement has been defined as "the assignment of numbers to material objects to represent the relations existing among them with respect to particular properties. The number assigned to some particular property serves to represent the relative amount of this property associated with the object concerned." (**1**)[3]

5.2 A measurement system may be described as a collection of hardware, software, procedures and methods, human effort, environmental conditions, associated devices, and the objects that are measured for the purpose of producing a measurement. In the practical working of the measurement system, these factors combine to cause variation among measurements of the same object that would not be present if the system were perfect. A measurement system can have varying degrees of each of these factors, and in some cases, one or more factors may be the dominant contributor to this variation.

5.2.1 A measurement system is like a manufacturing process for which the product is a supply of numbers called measurement results. The measurement system uses input factors and a sequence of steps to produce a result. The inputs are just varying degrees of the several factors described in 5.2 including the objects being measured. The sequence of process steps are that which would be described in a method or procedure for producing the measurement. Taken as a whole, the various factors and the process steps work collectively to form the measurement system/process.

5.3 An important consideration in analyzing any measurement process is its interaction with time. This gives rise to the properties of stability and consistency. A system that is stable and consistent is one that is predictable, within limits, over a period of time. Such a system has properties that do not deteriorate with time (at least within some set time period) and is said to be in a state of statistical control. Statistical control, stability and consistency, and predictability have the same meaning in this sense. Measurement system instability and inconsistency will cause further added overall variation over a period of time.

5.3.1 In general, instability is a common problem in measurement systems. Mechanical and electrical components may wear or degrade with time, human effort may exhibit increasing fatigue with time, software and procedures may change with time, environmental variables will vary with time, and so forth. Thus, measurement system stability is of primary concern in any ongoing measurement effort.

5.4 There are several basic properties of measurement systems that are widely recognized among practitioners. These are repeatability, reproducibility, linearity, bias, stability, consistency, and resolution. In studying one or more of these properties, the final result of any such study is some assessment of the capability of the measurement system with respect to the property under investigation. Capability may be cast in several ways, and this may also be application dependent. One of the primary objectives in any MSA effort is to assess variation attributable to the various factors of the system. All of the basic properties assess variation in some form.

5.4.1 Repeatability is the variation that results when a single object is repeatedly measured in the same way, by the same appraiser, under the same conditions (see Fig. 1). The term "precision" also denotes the same concept, but "repeatability" is found more often in measurement applications. The term "conditions" is sometimes combined with repeatability to denote "repeatability conditions" (see Terminology E456).

5.4.1.1 The phrase "intermediate precision" is also used (for example, see Practice E177). The user of a measurement system shall decide what constitutes "repeatability conditions" or "intermediate precision conditions" for the given application. Typically, repeatability conditions for MSA will be as described ~~above.~~ in 5.4.1.

5.4.2 Reproducibility is defined as the variation among average values as determined by several appraisers when measuring the same group of objects using identical measurement systems under the same conditions (see Fig. 2). In a broader sense, this may

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[3] The boldface numbers in parentheses refer to the list of references at the end of this standard.
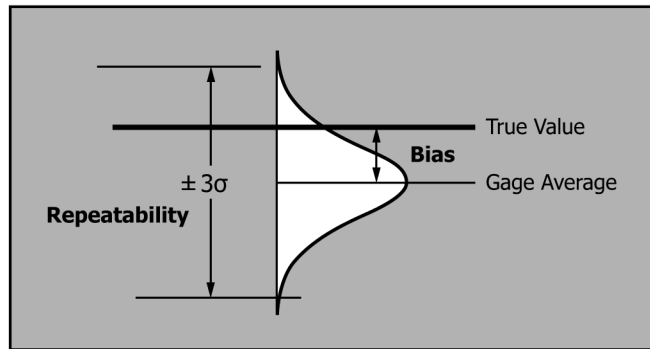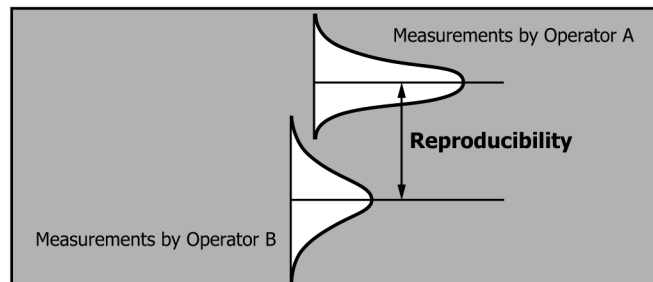
FIG. 1 Repeatability and Bias Concepts

FIG. 2 Reproducibility Concept

be taken as variation in average values of samples, either identical or selected at random from one homogeneous population, among several laboratories or as measured using several systems.

5.4.2.1 Reproducibility may include different equipment and measurement conditions. This broader interpretation has attached "reproducibility conditions" and shall be defined and interpreted by the user of a measurement system. (In Practice E177, reproducibility includes interlaboratory variation.)

5.4.3 Bias is the difference between a standard or accepted reference value for an object, often called a "master," and the average value of a sample of measurements of the object(s) under a fixed set of ~~conditions.~~conditions (see Fig. 1).

5.4.4 Linearity is the change in bias over the operational range of the measurement system. If the bias is changing as a function of the object being measured, we would say that the system is not linear. Linearity can also be interpreted to mean that an instrument response is linearly related to the characteristic being measured.

5.4.5 Stability is variation in bias with time, usually a drift or trend, or erratic behavior.

5.4.6 Consistency is the change in repeatability with time. A system is consistent with time when the standard deviation of the repeatability error remains constant. When a measurement system is stable and consistent, we say that it is a state of statistical control.

5.4.7 The resolution of a measurement system has to do with its ability to discriminate between different objects. A system with high resolution is one that is sensitive to small changes from object to object. Inadequate resolution may result in identical measurements when the same object is measured several times under identical conditions. In this scenario, the measurement device is not capable of picking up variation as a result of repeatability (under the conditions defined). Poor resolution may also result in identical measurements when differing objects are measured. In this scenario, the objects themselves are too close in true magnitude for the system to distinguish among.

5.4.7.1 Resolution plays an important role in measurement in general. We can imagine the output of a process that is in statistical control and follows a normal distribution with mean, μ, and standard deviation, σ. Based on the normal distribution, the natural spread of the process is 6σ. Suppose we measure objects from this process with a perfect gage except for its finite resolution property. Suppose further that the gage we are using is "graduated" as some fraction, $1/k$, of the 6σ natural process spread (integer k). For example, if $k = 4$, then the natural process tolerance would span four graduations on the gage; if $k = 6$, then the natural process spread would span six graduations on the gage. It is clear that, as k increases, we would have an increasingly better resolution and would be more likely to distinguish between distinct objects, however close their magnitudes; at the opposite extreme, for small k, fewer and fewer distinct objects from the process would be distinguishable. In the limit, for large k, every object from this process would be distinguishable.

5.4.7.2 In using this perfect gage, the finite resolution property plays a role in repeatability. For very large k, the resulting standard deviation of many objects from the process would be nearly the magnitude of the true object standard deviation, σ. As k diminishes, the standard deviation of the measurements would increase as a result of the finite resolution property. Fig. 3 illustrates this concept for a process centered at 0 and having $\sigma = 1$ for $k = 4$.
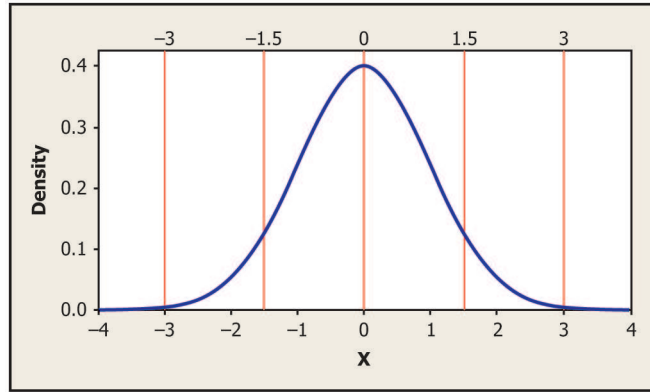
FIG. 3 Finite Resolution Property of a Measurement System where Four "Graduations Fit within the Natural 6σ Process Spread"

5.4.7.3 The illustration from Fig. 3 is a system capable of discriminating objects into groups no smaller than 1.5σ in width so that a frequency distribution of measured objects from this system will generally have four bins. This means four distinct product values can be detected. Using Fig. 3 and the theoretical probabilities from the normal distribution, it is possible to calculate the variance of the measured values for various values of k. In this case, the variance of the measured values is approximately 1.119 or 11.9 % larger than the true variance. The standard deviation is, therefore, 1.058 or 5.8 % larger.

5.4.7.4 This illustrates the important role that resolution plays in measurement in general and an MSA study in particular. There is a subtle interaction between the degree of resolution and more general repeatability and other measurement effects. In extreme cases of poor resolution, an MSA study may not be able to pick up a repeatability effect (all objects measured yield the same value). For an ideal system, for varying degrees of finite resolution as described in 5.4.7, there will be a component of variance as a result of resolution alone. For positive integer value, k, when the smallest measurement unit for a device is $1/k$th of the 6σ true natural process range, the standard deviation as a result of the resolution effect may be determined theoretically (assuming a normal distribution). Table 1 shows the effect for selected values of k.

5.4.7.5 A common rule of thumb is for a measurement device to have a resolution no greater than 0.6σ, where σ is the true natural process standard deviation. This would give us $k = 10$ graduation divisions within the true 6σ natural process limits. In that particular case, the resulting variance of all measurements would have increased by approximately 1.9 % (Table 1, $k = 10$).

5.5 MSA is a broad class of activities that studies the several properties of measurement systems, either individually, or some relevant subset of properties taken collectively. Much of this activity uses well known methods of classical statistics, most notably experimental design techniques. In classical statistics, the term variance is used to denote variation in a set of numbers. It is the square of the standard deviation. One of the primary goals in conducting an MSA study is to assess the several variance components that may be at play. Each factor will have its own variance component that contributes to the overall variation. Components of variance for independent variables are additive. For example, suppose y is the result of a measurement in which three independent factors are at play. Suppose that the three independent factors are x_1, x_2, and x_3. A simple model for the linear sum of the three components is $y = x_1 + x_2 + x_3$. The variance of the overall sum, y, given the variances of the components is:

$$\sigma_y^2 = \sigma_1^2 + \sigma_2^2 + \sigma_3^2 \qquad (1)$$

5.5.1 We say that each variance on the right is a component of the overall variance on the left. This model is theoretical; in practice, we do not know the true variances and have to estimate their values from data.

TABLE 1 Behavior of the Measurement Variance and Standard Deviation for Selected Finite Resolution Property, k, True Process Variance is 1

k	total variance	resolution component	stdev due to resolution
2	1.36400	0.36400	0.60332
3	1.18500	0.18500	0.43012
4	1.11897	0.11897	0.34492
5	1.08000	0.08000	0.28284
6	1.05761	0.05761	0.24002
8	1.04406	0.04406	0.20990
9	1.03549	0.03549	0.18839
10	1.01877	0.01877	0.13700
12	1.00539	0.00539	0.07342
15	1.00447	0.00447	0.06686

5.5.2 Statistical methods allow one to estimate the several variance components in MSA. Sometimes the analyst may only be interested in one of the components, for example, repeatability. In other cases, it may be two or more components that may be of interest. Depending on how the MSA study is designed, the variance components may be estimable free and clear of each other or combined as a composite measure. Several widely used basic models and associated statistical techniques are discussed in Section 6.

6. Basic MSA Methods

6.1 *Simple Repeatability*—Simple repeatability may be evaluated using at least two measurements of each of several objects by a single appraiser under identical conditions. The simplest such experiment is to use a number of distinct objects, say n, and two measurements of each object. Let y_{i1} and y_{i2} be the two measurements of object i. Each measurement is contaminated with a repeatability error component, e. This model may be written as:

$$y_{ij} = x_i + e_{ij} \tag{2}$$

6.1.1 In this model, the y_{ij} values are the observed measurements of object, i, measurement, j; the x_i values are considered the "true" or reference values of the objects being measured; and e_{ij} is the repeatability error associated with object, i, and measurement, j. The difference, d_i, between two measurements of the same object may be written as:

$$d_i = y_{i1} - y_{i2} = x_i + e_{i1} - x_i - e_{i2} = e_{i1} - e_{i2} \tag{3}$$

6.1.2 If the error terms can be considered normally distributed, then the paired differences, the d's, will possess a normal distribution. Generally, the repeatability error term, e, is assumed to have a mean of 0 and some unknown variance σ^2. This is the repeatability variance. Under the model assumptions and further assuming that the errors are uncorrelated; the variable, d_i, will be normally distributed with mean 0 and variance $2\sigma^2$. The variance σ^2 may be analyzed using standard statistical theory as follows. The estimate of σ^2 is formed as:

$$\hat{\sigma}^2 = \frac{\sum_{i=1}^{n} d_i^2}{2n} \tag{4}$$

The square root of quantity Eq 4 is the estimate of the repeatability standard deviation.

6.1.3 With the previous assumptions, the sum of the squared deviations, the d^2 terms, divided by $2\sigma^2$ will have a chi-square distribution with n degrees of freedom. From this fact, a confidence interval for σ^2 may be constructed.

$$\chi^2 = \frac{\sum_{i=1}^{n} d_i^2}{2\sigma^2} \quad \text{Chi} - \text{square with } n \; df \tag{5}$$

6.1.4 It may be important to check that the mean of the variable d is zero. For this purpose, we can use a classical confidence interval construction for the true mean of the differences. The form of the confidence interval is:

$$\bar{d} \pm \frac{t S_d}{\sqrt{n}} \tag{6}$$

6.1.5 Here, t is selected from the Student's t distribution, using a two-sided $100(1 - \alpha)\%$ confidence level and degrees of freedom $n - 1$, and S_d is the ordinary sample standard deviation of the differences. If the interval includes 0, then the assumption of a mean equal to 0 cannot be refuted at significance level, α. The normal distribution assumption may be checked using the several values of d_i, and a normal probability plotting technique (see Practice E2586).

6.1.6 The paired comparison (two measurements per each object) scenario is convenient and very common in practice; however, it is also possible to modify the methodology using more than two measurements per object measured. When this approach is used, the formulas for the resulting estimates and confidence interval formulation will be different. An analysis of variance (ANOVA) may be used for the more than two measurements per object case. The ANOVA technique also allows for differences from one object to another in the number of times each object is measured (see 6.4 for details).

6.2 *Use of the Range Control Chart in Evaluating Repeatability*—The range control chart may be used to evaluate consistency of the measurement system and resolution issues. In addition, the control chart gives an alternative measure of repeatability that, under perfect stability and consistency conditions, should be very close to Eq 4. Suppose there are n objects to be measured. For each pair of repeated measurements, calculate the range as:

$$R_i = |y_{i1} - y_{i2}| \tag{7}$$

6.2.1 The absolute value bars simply indicate that we are looking at the absolute difference between measurements or the range in each pair. The average range is:

$$\bar{R} = \frac{\sum_{i=1}^{n} R_i}{n} \tag{8}$$

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6.2.2 The range estimate of the standard deviation of repeatability is:

$$\hat{\sigma} = \frac{\bar{R}}{d_2} \qquad (9)$$

6.2.3 A short table of the constant d_2 appears in Appendix X6 or see Practice E2587. The constant d_2 converts[4] the average range into an unbiased estimate of σ. It is a function of the subgroup size, k. Here, $k = 2$. The range control chart is constructed as a series of the n sample range values with center line equal to the average range and control limits (upper and lower control limits) calculated from the formulas:

$$UCL_R = D_4 \bar{R} \qquad (10)$$

$$LCL_R = D_3 \bar{R} \qquad (11)$$

6.2.4 The values D_3 and D_4 may be found in Appendix X6, Practice E2587, or any text on statistical process control. When the subgroup size is less than seven, the constant D_3 will be 0. A sequence of such values, exhibiting good statistical control, will give every indication of a random sequence of observations with all points falling within the control limits. This kind of chart is always done first when performing MSA studies on repeatability. The principle signs of inconsistency are points outside of the control limits or other nonrandom patterns such as runs above (below) the center line or trends of increasing (decreasing) direction. Such signs indicate inconsistency and out-of-control conditions.

6.2.5 When zeros appear on a range control chart, this is a sign of either a resolution problem or that the repeatability error is small enough to be considered negligible. In any event, it is still resolution that is at issue. Poor resolution in the presence of modest repeatability error may yield identical values in repeating a measurement. Too many zeros appearing in the range chart will reduce the estimate of the repeatability standard deviation and perhaps underestimate its real effect. One way to counteract this problem is to replace zeros with q as:

$$q = ud_2 / \left(2\sqrt{3}\right) \qquad (12)$$

6.2.6 The quantity, u, is defined as the smallest unit of resolution the measurement device is capable of discriminating and d_2 is as previously defined. For example, if one uses a ruler graduated in eighths of an inch, then $u = 0.125$. The reason for this is that the standard deviation of a uniform distribution between 0 and u is $u/\left(2\sqrt{3}\right)$. Post multiplication by d_2 gives an estimate of the expected range in a sample of size, k (the subgroup size). An alternative method is to estimate the expected range based on the subgroup sample size, k. For this method, we would replace a zero range with $u(k - 1)/(k + 1)$, which is precisely the expected range in a sample of size, k, from a uniform distribution between 0 and u. Still, another method is to replace zero ranges with simulated ranges from a uniform distribution on the interval $[0,u]$. In each method, these pseudo ranges replace zeros on the range chart.

6.3 *Use of the Average Control Chart in Evaluating Repeatability*—The averages are formed from each pair of repeated measurements (each pair is a subgroup). These can be plotted in time order using a control chart for averages. The center line for such a chart will be the overall average, $\bar{\bar{x}}$, of the several subgroup averages. Note that the subgroup size in this case is two; but this method is general and any subgroup size may be used. The range chart, having already been constructed, is used in constructing the control limits for the average chart. The control limits are calculated from the following classical formulas based on the subgroup average range:

$$UCL_{\bar{x}} = \bar{\bar{x}} + A_2 \bar{R} \qquad (13)$$

$$LCL_{\bar{x}} = \bar{\bar{x}} + A_2 \bar{R} \qquad (14)$$

6.3.1 The constant, A_2, is defined as:

$$A_2 = \frac{3}{d_2 \sqrt{n}} \qquad (15)$$

6.3.2 For $n = 2$, the constant A_2 is 1.88. The overall average $\bar{\bar{x}}$ is defined as:

$$\bar{\bar{x}} = \frac{\sum_{i=1}^{n} \bar{x}_i}{n} \qquad (16)$$

6.3.3 For subgroup sizes other than two, tables of the constant, A_2, can be found in Appendix X6 or Practice E2587. The stability of the system may be assessed from the control chart for averages. Individual plotted points should indicate a random pattern about

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[4] Formally, the constant d_2 is equal to the mathematical expectation of the sample range divided by σ, when sampling from a normal distribution. The value, d_2, is a function only of the subgroup size, k. Some writers prefer to use the constant d_2^*. Dividing the average range (Eq 8) by this constant and squaring makes the resulting number an unbiased estimate of σ^2. The value, d_2^*, is a function of the subgroup size, k, as well as the number of subgroups, n. See Appendix X6 for tables.

the center line. The control limits for the average chart are constructed from the range chart and the range chart is measuring repeatability variation only; therefore, if the object to object variation is much greater than the repeatability variation, most points on the average chart will fall outside of the control limits. Points falling within the control limits are said to be indistinguishable from one another. The region between the control limits is a kind of noise band (noise being a repeatability error) and object averages are like the "signals" of real object-to-object variation. A fair benchmark for this kind of chart is to have at least 50 % of the average points fall outside of the control limits. Anything less indicates that repeatability variation is dominant over object variation. This method is more powerful when the subgroup sample size is greater than two. Also, if the objects were handpicked and not random samples from a process, interpretation of this type of chart may be incorrect.

6.4 *Repeatability Using More than Two Observations per Object Measured*—When more than two measurements can be made for each of several sample objects, the analysis of variance (ANOVA) with random effects may be used. It is best to use a fixed number of repeat measurements per object, although this method still works when the subgroup size varies. Whenever possible, measurements should be made in randomized order. If there are n objects to be measured and m measurements per object, randomize the numbers 1, 2, … mn. The randomized numbers should then form the basis of the sequence for how the measurements would be obtained. Upon completion, there will be n sets of m repeated measurements, m for each of the n objects measured. Let y_{ij} be the jth repeated measurement of object, i, where i varies from 1 to n and j from 1 to m. The quantity $\bar{y}_{i.}$ represents the average of the measurements from the ith object (the "dot" notation in the subscript signifies that we are averaging over the second index, j). The following statistic is an unbiased estimate of the repeatability variance σ^2.

$$\hat{\sigma}^2 = \frac{\sum_{i=1}^{n} \sum_{j=1}^{m} (y_{ij} - \bar{y}_i)^2}{n(m-1)} = \frac{SSE}{n(m-1)} \tag{17}$$

6.4.1 Table X1.1 in Appendix X1 contains a complete ANOVA table for this type of model. The quantity SSE/σ^2 possesses a chi-square distribution with $n(m-1)$ degrees of freedom, and from this fact, a confidence interval for the repeatability standard deviation, σ, can be obtained. In the case where there are varying numbers of repeat measurements for each of the several objects measured, Eq 17 would be modified. Suppose for n objects, there are m_i measurements for the ith object. The estimate of repeatability variance becomes:

$$\hat{\sigma}^2 = \frac{\sum_{i=1}^{n} \sum_{j=1}^{m_i} (y_{ij} - \bar{y}_i)^2}{\sum_{i=1}^{n} (m_i - 1)} = \frac{SSE}{\sum_{i=1}^{n} (m_i - 1)} \tag{18}$$

6.4.2 Again, the quantity SSE/σ^2 possesses a chi-square distribution with degrees of freedom as shown in the denominator, and from this fact, a confidence interval for the repeatability standard deviation, σ, can be obtained. Eq 17 and 18 come from an ANOVA approach to repeatability analysis. Table X1.1 in Appendix X1 contains the details for this model in which n objects are measured m times each by a single appraiser.

6.5 *Repeatability Using Known or Standard Reference Values*—An MSA study may be conducted using several known or standard objects. Let y be the measurement of an object whose standard value is x. The model is:

$$y_i = x_i + \varepsilon_i \tag{19}$$

6.5.1 The ε term is assumed to have mean 0 and some unknown variance σ^2 representing repeatability. The goal is to estimate σ. If we have n objects to measure, then form the paired differences $d_i = y_i - x_i$. The d_i values are equivalent to the ε_i values. In this model, we do not have to assume a distribution for the variable, x. We only need one consistent distribution for the paired differences. In theory, this type of study could be carried out using a single object measured m times (see 6.5.4).

6.5.2 The following quantity is used as the point estimate of the repeatability variance:

$$\hat{\sigma}^2 = \frac{\sum_{i=1}^{n} d_i^2}{n} \tag{20}$$

6.5.3 If the d_i terms can be considered normally distributed, the sum of squared differences divided by σ^2 will possess a chi-square distribution with n degrees of freedom, and from this fact, a confidence interval for σ^2 can be constructed.

6.5.4 If several objects are each measured a variable number of times, say k_i times for object i, the formulation of Eq 20 is the same. Let N = the total number of paired observations including all repeated measurements of all n objects. The estimate of repeatability variance is Eq 20 with n replaced by N. The sum of all N squared differences possesses a chi-square distribution with N degrees of freedom.

6.6 *Reproducibility—Appraiser Component of Variance*—In using a measurement system, it is always possible for different people to get different results when identical objects are measured in the same manner. Two sources of variation are responsible for the difference among appraisers: *(1)* simple repeatability error will cause differences among appraisers and *(2)* overall differences among appraisers may be due to individual biases on the average. The second component is the subject of

reproducibility. This is shown in Fig. 2. The difference between means of the two appraisers in Fig. 2 is the effect of reproducibility. In practice, it is the difference in sample means of the two groups as measured by differing appraisers that estimates reproducibility.

6.6.1 Reproducibility can be considered as a random bias component assigned to every appraiser. A bias simply means that the appraiser tends to measure every object either higher or lower on average than the "true" measure of the object. We can think of appraisers coming from a population of all such appraisers, each with a unique and fixed bias. The distribution of these biases is assumed to be normal with mean 0 and some unknown variance θ^2. The parameter, θ, is the reproducibility standard deviation. We may think of the random variable u as denoting the random bias (reproducibility) component. When several specific appraisers are used in a measurement systems study, we are effectively picking several random values of u.

6.6.2 For several appraisers, the model for the measurement of the ith object by appraiser j at the kth repeat is:

$$y_{ijk} = x_i + u_j + e_{ijk} \tag{21}$$

6.6.2.1 The quantity e_{ijk} continues to play the role of the repeatability error term which is assumed to have mean 0 and variance σ^2. Quantity x_i represents the standard or "true" value of the object being measured and quantity u_j is a random reproducibility term associated with appraiser j. This last quantity is assumed to come from a distribution having mean 0 and some variance θ^2. If the objects being measured can be considered a random sample from a population of objects, then the x_i are random variables with some mean, the true population mean, and variance v^2.

6.6.2.2 Eq 21 assumes no part-operator interaction term, which might sometimes be a reasonable assumption in practice. An interaction between part and operator means that for increasing (decreasing) values of some objects, some appraisers follow an opposite trend—that is, they measure smaller (larger) values. If interaction is to be considered, an additional term, w_{ij}, would have to be included in Eq 21. The model including interaction is:

$$y_{ijk} = x_i + u_j + w_{ij} + e_{ijk} \tag{22}$$

6.6.3 *Variance Components*—For Eq 21, assuming independence of the three terms, the variance of the measurements is simply:

$$\text{var}(y_{ijk}) = v^2 + \theta^2 + \sigma^2 \tag{23}$$

6.6.3.1 For Eq 22, including the interaction term, the variance of the measurements becomes:

$$\text{var}(y_{ijk}) = v^2 + \theta^2 + \alpha^2 + \sigma^2 \tag{24}$$

6.6.3.2 Each of v^2, θ^2, α^2, and σ^2 are the components of the overall variance with α^2 playing the role of interaction. One principle objective of a measurement systems analysis is to obtain estimates of these variance components. The combined variance components, θ^2 and σ^2, are often referred to as the gage R&R variance. Many software packages will perform this type of analysis.

6.6.3.3 When several appraisers each measure a group of objects once only (no repeats), it is still possible to estimate R&R but not interaction. Appendix X2 and Appendix X3 give complete ANOVA tables for Eq 21 and 22, respectively.

6.7 *Bias*—Reproducibility variance may be viewed as coming from a distribution of the appraiser's personal measurement bias. In addition, there may be a global bias present in the measurement system that is shared equally by all ~~appraisers but as a result of the measurement system device(s).~~ appraisers. Bias is the difference between the mean of the overall distribution of all measurements by all appraisers and a "true" or reference average of all objects. Whereas reproducibility refers to a distribution of appraiser averages, bias refers to a difference between the average of a set of measurements and a known or reference value. The measurement distribution may itself be composed of measurements from differing appraisers or it may be a single appraiser that is being evaluated. Thus, it is important to know what the objective is in evaluating bias.

6.7.1 Bias may also vary as a function of the reference value. For example, bias may be larger for "larger objects" and smaller for "smaller objects." This concept is referred to as linearity. See 6.8 for further details on this concept.

6.7.2 For single appraiser, and a single object, bias is evaluated as the difference between the average of several measurements and the known reference value. This is Eq 25, where x is the known reference value and b is the observed empirical bias.

$$b = \bar{y} - x \tag{25}$$

6.7.2.1 Eq 25 represents a point estimate for the bias. It might or might not be significant, because quantity b is also contaminated with repeatability error. We can determine if the observed bias is significant by constructing a confidence interval for the real bias B. If the confidence interval includes 0 as a plausible value, then we may conclude that a significant non-zero bias has not been detected. To understand how the confidence interval is constructed, we shall consider the model for this scenario and its assumptions.

6.7.3 The model for simple bias is:

$$y_i = B + x + \varepsilon_i \tag{26}$$

6.7.3.1 The value x is the fixed known reference value, quantity B is the unknown bias, the ε terms are random repeatability errors assumed to be normally distributed with mean 0 and unknown variance σ^2, and the y terms are the actual measurements. A series of n measurements will have an average given by:

$$\bar{y}. = B + x + \bar{\varepsilon}. \tag{27}$$

6.7.3.2 The empirical bias b is therefore equal to:

$$b = \bar{y}. - x = B \pm \bar{\varepsilon}. \tag{28}$$

6.7.3.3 Quantity b therefore possesses a normal distribution with mean B and variance σ^2 / n. If the repeatability variance were known, then we could create a confidence interval for B in the usual way using critical values from the standard normal distribution. Typically, σ^2 is not known and must be estimated from the sample data. The estimate of the σ^2 under the assumptions of this model is:

$$\hat{\sigma}^2 = \frac{\sum_{i=1}^{n} (y_i - \bar{y})^2}{n-1} \tag{29}$$

6.7.3.4 A confidence interval for the bias B may then be constructed using Student's t distribution with $n-1$ degrees of freedom. The confidence interval is:

$$\bar{y}. - x \pm \frac{t_{\alpha/2} S_y}{\sqrt{n}} \tag{30}$$

6.7.3.5 Here, $t_{\alpha/2}$ is a positive constant chosen using confidence $1 - \alpha$ from Student's t distribution with $n-1$ degrees of freedom such that $P(-t_{\alpha/2} \le t \le t_{\alpha/2}) = 1 - \alpha$. If the confidence interval includes 0 as a plausible value, then we cannot conclude that the bias, B, is non-zero. Note that this does not mean that the bias is 0; it simply indicates that we have not detected a significant non-zero bias. This may mean that our sample size was not adequate to detect the bias.

6.8 *Linearity*—A closely related concept to bias is linearity. Bias may vary as a function of the reference value. For example, bias may be larger for "larger objects" and smaller for "smaller objects." A measurement process has a significant linearity effect if the bias changes in linear manner over the operational range of a set of reference standards. Linearity may be measured using a linear regression analysis of measurements, y, on reference values, x. The measure of linearity is the slope of the least squares best fit line or some function thereof. A simple model for linearity is:

$$y_{ij} = mx_i + B + \varepsilon_{ij} \tag{31}$$

6.8.1 The concept of linearity is often applied in calibration problems. In such cases, a measurement y is related to a set of standard values (x) according to Eq 31. One objective is to determine the range for y that makes the probability of conforming x values very high, say 90 %.

6.8.2 The y_{ij} term is the jth measurement of object x_i, and the ε_{ij} term is the random repeatability error term normally distributed with mean 0 and variance σ^2 associated with the jth measurement of object, i. The parameter, B, represents a global bias; the parameter m represents linearity. When $m = 1$ and $B = 0$, the measurement model reverts to Eq 2. The system is then unbiased and perfectly linear. When $m \ne 1$, then the system possesses a linearity effect.

6.8.3 The linear regression proceeds with a selection of several reference objects (x) to be used for measurement several times each. It is important that the reference objects represent the range of possible objects that the system may see in practice. A linear regression analysis of y on x is then carried out on the data. Typically, when a simple regression analysis is implemented using a software package, the results will include point estimates for the model parameters (m and B). Confidence intervals may be constructed to determine if $B \ne 0$ or if $m \ne 1$. The estimate of the repeatability error standard deviation σ^2 is also output from any good statistics software package when a simple linear regression analysis is performed.

6.8.3.1 For a set of n (x,y) data pairs, the regression analysis results in a pair of estimates calculated using Eq 32 and Eq 33. Let S_x and S_y be the ordinary standard deviations of the x and y values, respectively; let r be the Pearson correlation coefficient between x and y; and let $\bar{x}$ and $\bar{y}$ be the sample averages for the x and y values. The point estimates of m and B are:

$$\hat{m} = \frac{rS_y}{S_x} \tag{32}$$

$$\hat{B} = \bar{y} - \hat{m}\bar{x} \tag{33}$$

6.8.3.2 Confidence intervals for the model parameters may be constructed from well-known formulas. See, for example, Ref (2). The predicted value of y given x is calculated as $\hat{y}_i = \hat{m}x_i + \hat{B}$. The estimate of the standard error (repeatability standard deviation) is:

$$\hat{\sigma} = = \sqrt{\frac{\sum_{i=1}^{n} (y_i - \hat{y}_i)^2}{n-2}} \tag{34}$$

6.8.4 In some cases, the bias term may be known to be 0 at the outset, and linearity is the main concern. The model then becomes:

$$y_{ij} = mx_i + \varepsilon_{ij} \tag{35}$$

6.8.4.1 The least squares estimate of the parameter, *m*, is:

$$\hat{m} = \frac{\sum_{i=1}^{n} x_i y_i}{\sum_{i=1}^{n} x_i^2}$$

(36)

6.8.4.2 The predicted value of *y* given *x* is then $\hat{y}_i = \hat{m} x_i$. The error of any particular measurement is specified as the residual: $e_i = y_i - \hat{y}_i$. If the error term can be considered normally distributed, then the estimate of σ is:

$$\hat{\sigma} = \sqrt{\frac{\sum_{i=1}^{n} (y_i - \hat{y}_i)^2}{n - 1}}$$

(37)

6.8.4.3 In Eq 37, $n - 1$ is used in the denominator because there is but a single parameter of interest.

6.9 *Stability and Consistency*—Stability refers to the absence of special causes of variation affecting the mean of a process. Consistency refers to the absence of special causes affecting the variation in a process. When a process is stable and consistent, we refer to it as in a state of statistical control and predictable, within limits.

6.9.1 Where a measurement process is concerned, a stable and consistent process means that the distribution of measurements from the process does not depend on time order. Such a process typically follows some theoretical model such as the normal distribution.

6.9.2 The properties of stability and consistency are best studied using a control chart technique. A set of control samples are measured over time and plotted on a control chart. Aside from the inherent variation in the several control objects, variation in the individual samples and the mean and range are due entirely to the measurement system. This includes both R&R effects as well as other effects such as linearity. Variation patterns visible within the control chart and other analytical techniques are then used to judge the degree of stability and consistency.

6.10 *Gage Performance Curves*—Gage performance curves may be defined in several ways. One way to do this is to define performance as the probability that a given object actually meets a specification requirement given the value of its measurement. In this use, we require that the objects being measured are selected from a process in statistical control and normally distributed. Further, the mean, μ, and standard deviation, ν, of the true object measure are assumed known as well as the gage R&R standard deviation, σ. These assumptions usually are backed by some kind of previous data for the measurement system being used. The alternate type of performance curve looks at the probability of gage acceptance (or rejection) given the true object measurement, *x*.

7. Planning the Measurement System Study

7.1 All measurement system studies are application dependent; however, several good practices apply to any type of study. Start by selecting the several objects to be measured. There are *n* of these. Preferably, the objects should be randomly selected from the population of all such objects and the process that produced them should have been in a state of statistical control. Several appraisers are selected from a population of all potentials appraisers. There are *p* appraisers. Often, there may only be two or three appraisers available. These are then chosen for the study and assumed to represent the population of all such appraisers that may be thought to exist. In some quarters, differing measurement devices or laboratories may play the role of the appraiser. A number, *m*, of repeat measurements shall be decided. It is possible to do an experiment with only one measurement, but in such a case, it is not possible to estimate an interaction effect. Even when it is believed that interaction between object and appraiser is not a concern, it is advisable to plan for at least two repeated measurements, when possible. When these numbers are decided, the size of the experiment is simply $(n)(m)(p)$. For example, if $p = 3$, $n = 10$, and $m = 3$, the experiment will consist of 90 observations (3 appraisers, 10 objects, and 3 repeated measurements). This configuration is very common in manufacturing organizations.

7.2 *Conducting the Experiment*—In conducting an experiment, care should be taken in obtaining the observations. Since any experiment will be conducted in time order, and since time may introduce additional nuisance variation in the results, any experiment should be conducted in random order. A random order may be obtained using commercially available software or using some mechanical randomization process such as random numbers selected from a table.

7.2.1 During the course of running the experiment, every effort should be made to preserve the constancy of the measurement process. Do not introduce changes to the system such as recalibrations, changes to hardware/software, changes to procedures, or other stability upsetting changes. This practice will give assurance that the measurement system/process remains stable during the experiment. Measurements made by one appraiser should not be revealed to other appraisers during the experiment. Care should also be taken by individuals who may be observing the experiment for this may introduce variation as a result of the so-called "Hawthorne" effect.[5]

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[5] The Hawthorne effect refers to the possibility that subjects in an experiment improve or modify their behavior in response to the fact that they are being studied, not in response to any particular experimental manipulation.