



**International  
Standard**

**ISO 16483**

**Sustainable mobility and  
transportation — Digital  
governance — Indicators**

*Mobilité et transports durables — Gouvernance numérique —  
Indicateurs*

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## Foreword

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This document was prepared by Technical Committee ISO/TC 268, *Sustainable cities and communities*, Subcommittee SC 2, *Sustainable mobility and transportation*.

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## Introduction

This document aims at providing a framework to produce relevant indicators supporting any sustainable mobility project.

It supports mobility stakeholders and especially transport authorities in the emergence, the realization and the management of contributive solutions to the objectives of sustainability depicted in ISO 37101.

This document is part of a set of standards including ISO 16481, which aims to build a vision about the functional and environmental needs on systems composing the mobility system, and a forthcoming document intended to deal with mobility data framework.

This document provides guidance to develop indicators that are:

- consistent with the steps specified in ISO 16481 and ISO 37101;
- differentiated according to status, objective, impact and means;
- adaptable to sustainable mobility plans and their specific needs;
- measuring performance of mobility services.

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