



**International
Standard**

ISO 37100

**Sustainable cities and
communities — Vocabulary**

Villes et communautés territoriales durables — Vocabulaire

**Second edition
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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 268, *Sustainable cities and communities*.

This second edition cancels and replaces the first edition (ISO 37100:2016), which has been technically revised.

The main changes are as follows:

- categories in [Clause 3](#) have been revised from 6 to 7;
- 47 new terms were added to reflect the broad context of ISO/TC 268;
- 11 terms were deleted for being too specific or duplicate;
- definitions of 34 terms were updated.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

This document provides terms and concepts related to sustainable development in cities and communities. It serves as a fundamental reference for the documents on this subject developed by ISO/TC 268, by enabling:

- a common understanding of the terminology used;
- supporting communication among stakeholders implementing sustainable development initiatives; and
- facilitating the benchmarking of community sustainability practices.

The terms and concepts presented in this document are comprehensive and generic, focusing on terms relating to the concepts of sustainable, resilient, and smart cities.

This document also encompasses terms addressing key issues relevant to documents developed by ISO/TC 268, including management, compliance, governance, environmental and social responsibilities.

This document is arranged in subclauses, each representing a specific sub-domain and addresses different aspects of the sustainable development of cities and communities, namely sustainable development, resilience and smartness, city and community, management, quality and conformity, indicators and metrics, infrastructure, and services.

It is important to keep in mind that terms provided by ISO 37100 are compatible and aligned, where appropriate, with the United Nations Sustainable Development Goals (UN SDGs), reinforcing its relevance in the context of international efforts to address pressing global challenges and promote sustainable and inclusive development. In addition to the Goal 11 (Sustainable Cities and Communities), terms closely relating to the sustainable development of cities and communities that contribute to the rest of the UN SDGs are marked in Notes.

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Sustainable cities and communities — Vocabulary

1 Scope

This document defines terms relating to sustainable development in communities, smart community infrastructure and related subjects.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

3.1 Terms related to sustainable development, resilience and smartness

3.1.1 sustainability

state of the global system, including environmental, social and economic aspects, in which the needs of the present are met without compromising the ability of future generations to meet their own needs

Note 1 to entry: The environmental, social and economic aspects interact, are interdependent and are often referred to as the three dimensions of sustainability.

Note 2 to entry: Sustainability is the goal of *sustainable development* (3.1.2).

[SOURCE: ISO Guide 82:2019, 3.1]

3.1.2 sustainable development

development that meets the environmental, social and economic needs of the present without compromising the ability of future generations to meet their own needs

Note 1 to entry: Derived from the Brundtland Report.

Note 2 to entry: The Aalborg Charter provides further information on sustainable development in communities.

[SOURCE: ISO Guide 82:2019, 3.2, modified — Note 2 to entry has been added.]

3.1.3 purpose of sustainability

long-term *sustainability* (3.1.1) aspect that a *city* (3.2.2) considers to understand its context

Note 1 to entry: One of the uses of the purpose of sustainability is in combination with the *sustainability issues* (3.1.4) in a cross analysis to understand the context.

3.1.4 sustainability issue

area of action related to *city* (3.2.2) services that: