



**International
Standard**

ISO/IEC 15944-12

**Information technology — Business
operational view —**

Part 12:

**Privacy protection requirements
(PPR) on information life cycle
management (ILCM) and EDI of
personal information (PI)**

Technologies de l'information — Vue opérationnelle d'affaires —

*Partie 12: Exigences en matière de protection de la vie privée
(PPR) relatives à la gestion du cycle de vie de l'information
(ILCM) et de l'EDI des renseignements personnels (PI)*

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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 32, *Data management and interchange*.

This second edition cancels and replaces the first edition (ISO/IEC 15944-12:2020), of which it constitutes a minor revision.

The changes are as follows.

- [Annex A](#) was revised to coordinate with other parts of the ISO/IEC 15944 series.
- The whole document was updated and revised according to changes in the ISO/IEC Part 2 Directives and the introduction of the ISO House Style.

A list of all parts in the ISO/IEC 15944 series can be found on the ISO and IEC websites.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html and www.iec.ch/national-committees.

Introduction

0.1 Purpose and overview

Modelling business transactions using scenarios and scenario components includes specifying the applicable constraints on the data content using explicitly stated rules. ISO/IEC 14662 identifies two basic classes of constraints, "internal constraints" and "external constraints". External constraints apply to most business transactions. External constraints have governance over any processing of personal information including that exchanged among parties to a business transaction and doing so from an information life cycle management (ILCM) requirements perspective.

Jurisdictional domains are the primary source of external constraints on business transactions (see [Annex C](#)). Privacy protection requirements in turn are a common requirement of most jurisdictional domains, although they may also result from explicit scenario demands from or on the parties involved in a business transaction. (Requirements for secrecy or confidentiality are not addressed in this document, unless they are implicitly needed to apply privacy protection requirements to data).

The focus of this document is on any kind of recorded information concerning identifiable living individuals as buyers in a business transaction or whose personal information is used in a business transaction or any type of commitment exchange.

This document describes the added business semantic descriptive techniques needed to support ILCM aspects as part of privacy protection requirements when modelling business transactions using the external constraints of jurisdictional domains. ILCM aspects are central to the ability to ensure that privacy protection requirements (PPR) are passed on and supported among all the parties to a business transaction using EDI.

This document applies to any organization which receives, creates, process, maintains, communicates, etc. personal information (PI) and, in particular, to those who receive, create, capture, maintain, use, store or dispose of sets of recorded information (SRIs) electronically. This document applies to private and public sector activities of Persons irrespective of whether such activities are undertaken on a for-profit or not-for-profit basis.

This document is intended for use by those organizations to which privacy protection requirements apply and who therefore need to ensure that the recorded information (electronic records and transactions) in their IT Systems is trustworthy, reliable and recognized as authentic. Typical users of this document include:

- a) managers of private and public sector organizations;
- b) IT systems and records/information management system professionals;
- c) privacy protection officers (PPOs) and other personnel in organizations, including those responsible for risk management; and
- d) legal professionals and others within an organization responsible for information law compliance by the organization.

0.2 Use of ISO/IEC 14662 and ISO/IEC 15944

0.2.1 ISO/IEC 14662: Open-edi reference model¹⁾

ISO/IEC 14662²⁾ states the conceptual architecture necessary for carrying out electronic business transactions among autonomous parties. That architecture identifies and describes the need to have two separate and related views of the business transaction.

1) The Memorandum of Understanding between ISO, IEC, ITU and UN/ECE (2000) concerning standardization in the field of electronic business is based on this *Model*. See https://www.unece.org/fileadmin/DAM/oes/MOU/2000/24March2000_IEC_ISO_ITU.pdf.

2) ISO/IEC 14662 is freely-available at <https://standards.iso.org/ittf/PubliclyAvailableStandards/index.html>.

The first is the business operational view (BOV). The second is the functional service view (FSV). ISO/IEC 14662:2010, Figure 1, illustrates the Open-edi environment. For definitions of the terms used, see [Clause 3](#).

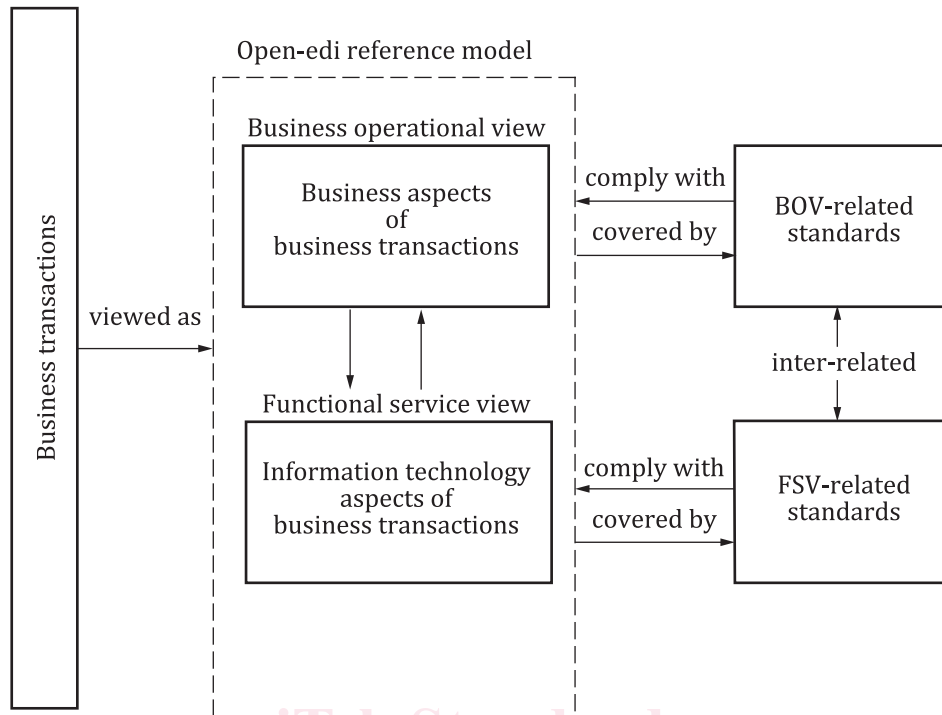


Figure 1 — Open-edi reference model environment

ISO/IEC 15944 is a multipart eBusiness standard which is based on and focuses on the BOV perspective of the ISO/IEC 14662 Open-edi reference model. This document focuses on addressing commonly definable aspects of external constraints that relate to ILCM in a privacy and data protection³⁾ context when the source is a jurisdictional domain. A useful characteristic of external constraints is that, at the sectoral level, national and international levels, etc., focal points and recognized authorities often already exist. The rules and common business practices in many sectoral areas are already known. Use of this document (and related standards) addresses the transformation of these external constraints (business rules) into specified, registered, and re-useable scenarios and scenario components.

This document is based on ISO/IEC 14662 as well as existing parts of the ISO/IEC 15944 series, which serve as its key normative references and overall boundaries for the scope of this document. ISO/IEC 15944-5 and ISO/IEC 15944-8, in particular, serve as the basis for this document as they both focus on external constraints.

0.2.2 ISO/IEC 15944-1: Business operational view (BOV) — Operational aspects of Open-edi for implementation

ISO/IEC 15944-1 states the requirements of the BOV aspects of Open-edi in support of electronic business transactions. They are required to be taken into account in the development of business semantic descriptive techniques for modelling e-business transactions and components thereof as re-useable business objects. They include:

- commercial frameworks and associated requirements;

3) "Privacy protection" is the common set of worldwide requirements. In the European Union, "data protection" is the equivalent concept (used mainly due to historical reasons). In many other non-European countries, (Australia, Canada, New Zealand, USA, etc., "privacy" is the legal term used in applicable legislation and pursuant regulations. This is because "privacy" applies to not just "data" but any form of recorded information containing "personal information". Thus, from an international standards perspective "privacy protection" integrates "privacy" and "data protection" requirements. In many other countries, "privacy" is the legal term used in applicable legislation and pursuant regulations.