

First edition
2016-11-15

AMENDMENT 1
2020-03

**Information technology — IT
Enabled Services-Business Process
Outsourcing (ITES-BPO) lifecycle
processes —**

Part 3:

**Measurement framework (MF) and
organization maturity model (OMM)**

AMENDMENT 1

*Technologies de l'information — Processus du cycle de vie de la
délocalisation du processus d'affaires des services activés par IT —*

*Partie 3: Modèle de maturité de l'organisation (OMM) et cadre de
mesure (MF)*

AMENDEMENT 1



Reference number
ISO/IEC 30105-3:2016/Amd.1:2020(E)

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