



**International
Standard**

ISO/IEC 7818

**Information technology — User
interfaces — Framework of voice
user interfaces for personal
mobility services**

*Technologies de l'information — Interfaces utilisateur — Cadre
pour les interfaces utilisateur vocales pour les services dans le
domaine de la mobilité personnelle*

**First edition
2025-09**

iTeh Standards
(standards.iteh.ai)
Document Preview

ISO/IEC 7818:2025

<https://standards.iteh.ai/catalog/standards/iso/56860a9f-fb92-44a5-9f37-6eb966ce3f02/iso-iec-7818-2025>

iTeh Standards
(<https://standards.itih.ai>)
Document Preview

ISO/IEC 7818:2025

<https://standards.itih.ai/catalog/standards/iso/56860a9f-fb92-44a5-9f37-6eb966ce3f02/iso-iec-7818-2025>



COPYRIGHT PROTECTED DOCUMENT

© ISO/IEC 2025

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Email: copyright@iso.org
Website: www.iso.org

Published in Switzerland

Contents

Page

Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 Personal mobility service	2
5 Framework for voice user interface for personal mobility service	3
5.1 General	3
5.2 Procedure of interacting with VUI	3
6 Requirements	4
6.1 Requirements of voice commands for personal mobility service	4
6.2 Requirements of voice user interface for personal mobility service	5
7 Recommendations	5
7.1 Recommendations for voice user interface	5
7.2 Recommendations for personal mobility service	6
Annex A (informative) Examples of VUI for PM service	7
Bibliography	8

iTech Standards
(<https://standards.iteh.ai>)
Document Preview

[ISO/IEC 7818:2025](https://standards.iteh.ai/catalog/standards/iso/56860a9f-fb92-44a5-9f37-6eb966ce3f02/iso-iec-7818-2025)

<https://standards.iteh.ai/catalog/standards/iso/56860a9f-fb92-44a5-9f37-6eb966ce3f02/iso-iec-7818-2025>