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**Information technology — Systems  
and software Quality Requirements  
and Evaluation (SQuaRE) —  
Measurement of IT service quality**

*Technologies de l'information — Exigences de qualité et évaluation  
des systèmes et du logiciel (SQuaRE) — Mesure de la qualité du  
service informatique*

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## Foreword

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 7, *Software and systems engineering*.

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