
**Information technology — Process
assessment — Process assessment
model for software life cycle processes**

iTeh Standards
(<https://standards.iteh.ai>)
Document Preview

[ISO/IEC TS 33061:2021](https://standards.iteh.ai/catalog/standards/iso/78866287-fe26-47e8-b557-0ea7f5228e94/iso-iec-ts-33061-2021)

<https://standards.iteh.ai/catalog/standards/iso/78866287-fe26-47e8-b557-0ea7f5228e94/iso-iec-ts-33061-2021>



iTeh Standards
(<https://standards.iteh.ai>)
Document Preview

[ISO/IEC TS 33061:2021](https://standards.iteh.ai/catalog/standards/iso/78866287-fe26-47e8-b557-0ea7f5228e94/iso-iec-ts-33061-2021)

<https://standards.iteh.ai/catalog/standards/iso/78866287-fe26-47e8-b557-0ea7f5228e94/iso-iec-ts-33061-2021>



COPYRIGHT PROTECTED DOCUMENT

© ISO/IEC 2021

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier; Geneva
Phone: +41 22 749 01 11
Email: copyright@iso.org
Website: www.iso.org

Published in Switzerland

Contents

Page

Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 The process assessment model	1
4.1 General	1
4.2 Structure of the process assessment model	3
4.2.1 General	3
4.2.2 Processes	3
4.2.3 Process dimension	4
4.2.4 Quality dimension	4
4.3 Assessment indicators	4
5 The process dimension	5
5.1 General	5
5.2 Agreement processes (AGR)	6
5.2.1 General	6
5.2.2 Acquisition process	6
5.2.3 Supply process	8
5.3 Organizational project-enabling processes (ORG)	9
5.3.1 General	9
5.3.2 Life cycle model management process	9
5.3.3 Infrastructure management process	10
5.3.4 Portfolio management process	11
5.3.5 Human resource management process	12
5.3.6 Quality management process	13
5.3.7 Knowledge management process	14
5.4 Technical management processes (MAN)	15
5.4.1 General	15
5.4.2 Project planning process	16
5.4.3 Project assessment and control process	17
5.4.4 Decision management process	19
5.4.5 Risk management process	20
5.4.6 Configuration management process	22
5.4.7 Information management process	24
5.4.8 Measurement process	25
5.4.9 Quality assurance process	26
5.5 Technical processes (TEC)	28
5.5.1 General	28
5.5.2 Business or mission analysis process	28
5.5.3 Stakeholder needs and requirements definition process	30
5.5.4 System/software requirements definition process	33
5.5.5 Architecture definition process	35
5.5.6 Design definition process	38
5.5.7 System analysis process	40
5.5.8 Implementation process	42
5.5.9 Integration process	44
5.5.10 Verification process	45
5.5.11 Transition process	47
5.5.12 Validation process	49
5.5.13 Operation process	51
5.5.14 Maintenance process	53

5.5.15	Disposal process.....	55
6	The quality dimension.....	57
Annex A	(informative) Process outputs.....	58
Bibliography		73

iTeh Standards
(<https://standards.itih.ai>)
Document Preview

[ISO/IEC TS 33061:2021](https://standards.itih.ai/catalog/standards/iso/78866287-fe26-47e8-b557-0ea7f5228e94/iso-iec-ts-33061-2021)

<https://standards.itih.ai/catalog/standards/iso/78866287-fe26-47e8-b557-0ea7f5228e94/iso-iec-ts-33061-2021>

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents) or the IEC list of patent declarations received (see <http://patents.iec.ch>).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 7, *Software and systems engineering*.

This document cancels and replaces ISO/IEC 15504-5:2012, which has been technically revised.

The main changes compared to ISO/IEC 15504-5:2012 are as follows:

- all processes and their base practices are changed to reflect the ISO/IEC/IEEE 12207 processes;
- all process related process outputs and their descriptions are revised;
- this process assessment model includes a process quality attribute of process performance and can be used with other models of process quality, for instance capability as described in ISO/IEC 33020.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html and www.iec.ch/national-committees.

Introduction

The set of International Standards ISO/IEC 33001 to ISO/IEC 33099, termed the ISO/IEC 330xx family, defines the requirements and resources needed for process assessment. The overall architecture and content of the ISO/IEC 330xx family is described in ISO/IEC 33001. Several standards in the ISO/IEC 330xx family for process assessment are intended to replace and extend parts of the ISO/IEC 15504 series. Abstracts and previews of the ISO/IEC 330xx family of standards can be found on the ISO website.

This document defines a process assessment model for software life cycle processes, conformant with the requirements of ISO/IEC 33004, for use in performing a conformant assessment in accordance with the requirements of ISO/IEC 33002.

A process assessment model is related to one or more process reference models. The process reference model defined in ISO/IEC/IEEE 12207 is used as the basis for the process assessment model in this document.

A process assessment model incorporates a process measurement framework conformant with the requirements of ISO/IEC 33003 and is expressed as a process quality characteristic with a defined set of process attributes.

A process assessment model includes a set of assessment indicators. Process performance indicators address the process purpose and outcomes of each process in the process assessment model. Process quality indicators demonstrate the achievement of the process attributes in the process measurement framework. These indicators may also provide a reference source of practices when implementing a process improvement program.

The assessment indicators are used as a basis for collecting objective evidence to support an assessor's judgement in assigning ratings of the performance and quality of an implemented process. The set of indicators defined in this document are not intended to be an all-inclusive set and applicable in its entirety. Subsets appropriate to the context and scope of the assessment should be selected, and potentially augmented with additional indicators.

A process assessment is conducted according to a documented assessment process. A documented assessment process identifies the rating method to be used in rating process attributes and identifies or defines the aggregation method to be used in determining ratings.

ISO/IEC 33020 provides a process measurement framework for the assessment of process capability which may be incorporated as a process measurement framework in this document. ISO/IEC 33020:2019, Annex B includes a set of process quality indicators for each process attribute in the process measurement framework.

Information technology — Process assessment — Process assessment model for software life cycle processes

1 Scope

This document defines a process assessment model for software life cycle processes, conformant with the requirements of ISO/IEC 33004, for use in performing a conformant assessment in accordance with the requirements of ISO/IEC 33002.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC/IEEE 12207:2017, *Systems and software engineering — Software life cycle processes*

ISO/IEC 33001, *Information technology — Process assessment — Concepts and terminology*

ISO/IEC 33003:2015, *Information technology — Process assessment — Requirements for process measurement frameworks*

ISO/IEC 33004:2015, *Information technology — Process assessment — Requirements for process reference, process assessment and maturity models*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO/IEC 33001 apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <http://www.electropedia.org/>

4 The process assessment model

4.1 General

This document provides a basis for a process assessment model that is two-dimensional. In one dimension, the process dimension, the processes are defined and classified into process groups together with the set of assessment indicators of process performance. In the other dimension, the quality dimension, for each process attribute in the process measurement framework a set of process quality indicators is defined for the selected process quality characteristic.

This document applies the software system concepts as defined in ISO/IEC/IEEE 12207. These concepts include software systems, software system architecture and enabling systems.

NOTE 1 The software systems considered in this document are human-made, created and utilized to provide products or services in defined environments for the benefit of users and other stakeholders. These software systems can include the following system elements: hardware, software, data, humans, processes (e.g. processes for providing service to users), procedures (e.g. operator instructions), facilities, services, materials and naturally occurring entities. As viewed by the user, they are thought of as products or services. (ISO/IEC/IEEE 12207)