

SLOVENSKI STANDARD oSIST prEN ISO 21388-1:2025

01-september-2025

Akustika - Vodenje ustreznosti slušnih pripomočkov - 1. del: Splošni postopek (ISO/DIS 21388-1:2025)

Acoustics - Hearing aid fitting management (HAFM) - Part 1: General process (ISO/DIS 21388-1:2025)

iTeh Standards

Acoustique - Gestion des appareils d'aide auditive (HAFM) - Partie 1: Processus général (ISO/DIS 21388-1:2025)

Ta slovenski standard je istoveten z: prEN ISO 21388-1

ICS:

11.180.15 Pripomočki za gluhe osebe in Aids for deaf and hearing

osebe z okvaro sluha impaired people

17.140.01 Akustična merjenja in Acoustic measurements and

blaženje hrupa na splošno noise abatement in general

oSIST prEN ISO 21388-1:2025 en,fr,de

iTeh Standards (https://standards.iteh.ai) Document Preview

<u>oSIST prEN ISO 21388-1:2025</u>

https://standards.iteh.ai/catalog/standards/sist/12d8cbcd-ddb8-463d-b983-23d22e30ef2b/osist-pren-iso-21388-1-2025



DRAFT International Standard

ISO/DIS 21388-1

Acoustics — Hearing aid fitting management (HAFM) —

Part 1: **General process**

ICS: 17.140.01; 11.020.10; 11.180.15

Voting begins on: 2025-06-25

Voting terminates on:

2025-09-17

ISO/TC 43

Secretariat: DIN

Document Preview

https://standards.iteh.ai/catalog/standards/sist/12d8cbcd-ddb8-463d-b9\s3-23d22e30ef2b/osist-pren-iso-21388-1-2025

This document is circulated as received from the committee secretariat.

ISO/CEN PARALLEL PROCESSING

THIS DOCUMENT IS A DRAFT CIRCULATED FOR COMMENTS AND APPROVAL. IT IS THEREFORE SUBJECT TO CHANGE AND MAY NOT BE REFERRED TO AS AN INTERNATIONAL STANDARD UNTIL PUBLISHED AS SUCH.

IN ADDITION TO THEIR EVALUATION AS BEING ACCEPTABLE FOR INDUSTRIAL, TECHNOLOGICAL, COMMERCIAL AND USER PURPOSES, DRAFT INTERNATIONAL STANDARDS MAY ON OCCASION HAVE TO BE CONSIDERED IN THE LIGHT OF THEIR POTENTIAL TO BECOME STANDARDS TO WHICH REFERENCE MAY BE MADE IN NATIONAL REGULATIONS.

RECIPIENTS OF THIS DRAFT ARE INVITED TO SUBMIT, WITH THEIR COMMENTS, NOTIFICATION OF ANY RELEVANT PATENT RIGHTS OF WHICH THEY ARE AWARE AND TO PROVIDE SUPPORTING DOCUMENTATION.

Reference number ISO/DIS 21388-1:2025(en)

© ISO 2025

iTeh Standards (https://standards.iteh.ai) Document Preview

https://standards.iteh.ai/catalog/standards/sist/12d8cbcd-ddb8-463d-b983-23d22e30ef2b/osist-pren-iso-21388-1-2025



COPYRIGHT PROTECTED DOCUMENT

© ISO 2025

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office CP 401 • Ch. de Blandonnet 8 CH-1214 Vernier, Geneva Phone: +41 22 749 01 11 Email: copyright@iso.org Website: www.iso.org

Published in Switzerland

Contents Page			
Fore	eword		v
Intr	oductio	on	vi
1	Scon	pe	1
2	-	mative references	
_			
3	Tern	ms and definitions	2
4		vice preconditions	
	4.1 4.2	General Educational manifestation	
	4.2	Educational requirements4.2.1 General	
		4.2.2 Requirements for hearing aid professionals	
		4.2.3 Maintenence of competencies and skills of hearing aid professionals	4
	4.3	Facility requirements	
		4.3.1 General	
		4.3.2 Room requirements	
	4.4	Equipment requirements	
		4.4.1 General	
		4.4.2 Audiometric equipment	
		4.4.4 Hearing aid programming equipment	
		4.4.5 Electroacoustic measurement equipment	
		4.4.6 Maintenance tools	
		4.4.7 Demonstration samples	7
	4.5	Ethical requirements	7
		4.5.1 General TIMS STAING AND STAIN	
		4.5.2 Professional competence	
		4.5.3 Relationship with clients 4.5.4 Conflict of interest	/ 7
		4.5.4 Conflict of interest 4.5.5 Relationship with medical and other health practitioners	
		4.5.6 Relationship with colleagues 15.0 12.22 12	
		4.5.7 Advertising	
5	Gene	eral stages of HAFM	
3	5.1	General	
	5.2	Client profile	
		5.2.1 General	
		5.2.2 General assessment	
		5.2.3 Audiological assessment	
	F 2	5.2.4 Medical referral	
	5.3	Counselling5.3.1 General	
		5.3.2 Selection of hearing aid system	
	5.4	Hearing aid fitting	
	0.1	5.4.1 Ear coupling elements	
		5.4.2 Pre-setting of hearing aids	
		5.4.3 Setting and fine-tuning of hearing aids	
	5.5	Verification and validation	
	5.6	Post-fitting counselling	
	5.7	Follow-up	13
6	•	lity of service	
	6.1	General	
	6.2	Documentation	
	6.3 6.4	Client evaluation of services	
	6.5	Corrective actions	
	0.0	501. 5011 C MODIOID	

Annex A (informative) Minimum competencies of the hearing aid professional (HAP)	16
Annex B (informative) Recommendation for organisation of education and training for hearing aid professionals (ISCED level 5)	19
Annex C (informative) Fitting room example	21
Annex D (informative) Recommendation on the referral of clients for medical or other specialist examination and treatment	23
Annex E (informative) Informational counselling to support hearing aid fitting management	24
Annex F (informative) Terminology	27
Ribliography	40

iTeh Standards (https://standards.iteh.ai) Document Preview

https://standards.iteh.ai/catalog/standards/sist/12d8chcd-ddh8-463d-b983-23d22e30ef7b/osist-pren-iso-21388-1-2024

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 43, *Acoustics*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Document Preview

oSIST prEN ISO 21388-1:2025

https://standards.iteh.ai/catalog/standards/sist/12d8cbcd-ddb8-463d-b983-23d22e30ef2b/osist-pren-iso-21388-1-202