
Ugotavljanje skladnosti - Zahteve za organe, ki certificirajo proizvode, procese in storitve (ISO/IEC FDIS 17065:2026)

Conformity assessment - Requirements for bodies certifying products, processes and services (ISO/IEC FDIS 17065:2026)

Konformitätsbewertung - Anforderungen an Stellen, die Produkte, Prozesse und Dienstleistungen zertifizieren (ISO/IEC FDIS 17065:2026)

Évaluation de la conformité - Exigences pour les organismes certifiant les produits, les procédés et les services (ISO/IEC FDIS 17065:2026)

Ta slovenski standard je istoveten z: prEN ISO/IEC 17065

ICS:

03.120.20	Certificiranje proizvodov in podjetij. Ugotavljanje skladnosti	Product and company certification. Conformity assessment
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oSIST prEN ISO/IEC 17065:2026 en

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FINAL DRAFT

International Standard

ISO/IEC FDIS 17065

Conformity assessment — Requirements for bodies certifying products, processes and services

*Évaluation de la conformité — Exigences pour les organismes
certifiant les produits, les procédés et les services*

ISO/CASCO

Secretariat: **ISO**

Voting begins on:
2026-08-04

Voting terminates on:
2026-10-27

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Reference number
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Published in Switzerland

ISO/IEC FDIS 17065:2026(en)

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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by the ISO Committee on Conformity Assessment (CASCO), in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/CLC/JTC 1, *Criteria for conformity assessment bodies*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This second edition cancels and replaces the first edition (ISO/IEC 17065:2012), which has been technically revised.

The main changes are as follows:

- updated to reflect terminology in ISO/IEC 17000;
- in [subclause 8.8](#), replaced of “Preventive actions” with a new clause “Actions to address risks and opportunities”;
- updated and corrected bibliographic references.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html and www.iec.ch/national-committees.

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Introduction

The overall aim of certifying products, processes or services is to give confidence to all interested parties that a product, process or service fulfils specified requirements. The value of certification is the degree of confidence and trust that is established by an impartial and competent demonstration of fulfilment of specified requirements through third-party attestation. Parties that have an interest in certification include, but are not limited to:

- a) the clients of the certification bodies;
- b) the customers of the organizations whose products, processes or services are certified;
- c) governmental authorities;
- d) non-governmental organizations; and
- e) consumers and other members of the public.

Interested parties can expect or require the certification body to meet all the requirements of this document and perform certification in accordance with a certification scheme.

Certification of products, processes or services is a means of providing assurance that they comply with specified requirements in standards and other normative documents. Some product, process or service certification schemes can include initial testing or inspection and assessment of its suppliers' quality management systems, followed by surveillance that takes into account the quality management system and the testing or inspection of samples from the production and the open market. Other schemes rely on initial testing and surveillance testing, while still others comprise type testing only.

This document specifies requirements, the observance of which is intended to ensure that certification bodies operate certification schemes in a competent, consistent and impartial manner, thereby facilitating the recognition of such bodies and the acceptance of certified products, processes and services on a national and international basis and so furthering international trade. This document can be used as a criteria document for accreditation or peer assessment or designation by governmental authorities, scheme owners and others.

The requirements contained in this document are written, above all, to be considered as general criteria for certification bodies operating product, process or service certification schemes; they can have to be amplified when specific industrial or other sectors make use of them, or when particular requirements such as health and safety have to be taken into account. [Annex A](#) contains principles relating to certification bodies and certification activities that they provide.

This document does not set requirements for schemes and how they are developed and is not intended to restrict the role or choice of scheme owners, however scheme rules and procedures, including those identifying the certification requirements, should not contradict or exclude any of the requirements of this document.

Statements of conformity to the applicable standards or other normative documents can be in the form of certificates and/or marks of conformity. Schemes for certifying particular products or product groups, processes and services to specified standards or other normative documents can, in many cases, necessitate their own explanatory documentation.

While this document is concerned with bodies providing certification (third party attestation) for a product, process or service, many of its provisions can also be useful for bodies performing first- and second-party product, process or service conformity assessment activities.

In this document, the following verbal forms are used:

- “shall” indicates a requirement;
- “should” indicates a recommendation;
- “may” indicates a permission;

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— “can” indicates a possibility or a capability.

Further details can be found in the ISO/IEC Directives, Part 2.

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